This Access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

**Access Statement for Bempton Holiday Villa, The Bay, Filey**

**Introduction**

Bempton Holiday Villa is located on a HoSeasons site The Bay, near Filey, North Yorkshire. The villa is a large two storey detached house at the corner of a cul-de-sac and is fully fitted out for self-catering. The lounge, dining and kitchen area is a large spacious open plan area with bi-folding doors to a private garden. There is one single profile bedroom and en-suite wet room on the ground floor, as well as stairs and a through floor lift to the first floor. On the first floor there is one double bedroom, one twin bedroom, a third bedroom with a single and hide-away bed, a family bathroom, and a further single profile bedroom with en-suite wet room.

Access to the double, twin and hide-away bedrooms is limited for wheelchair users due to the free space remaining in these bedrooms with the occupied furniture. There are no pavements or steep gradients on the access routes to Bempton Holiday Villa.

We look forward to welcoming you. If you have any queries or require any assistance please phone 08456 050371 or email bemptonholidays@wilfward.org.uk

**Pre-Arrival**

* For the location of the property please refer to our website http: [www.bemptonholidays.co.uk](http://www.bemptonholidays.co.uk)
* Six weeks prior to your arrival, we will post to you a set of directions to the property, including train and bus routes. However, guests can request this information earlier, if needed.

**Car Parking and Arrival**

* There are two disabled parking bays at the front of the property. The parking spaces are level and within 10 yards of the entrance
* The front has a movement sensed light
* The entrance door has a 5” threshold to clear. There are no handrails
* We will be pleased to help you with your luggage

**Welcome**

* Guests are offered a meet and greet upon arrival, with a guided tour of the property and facilities. An appliance instruction manual is also provided.
* If guests do not wish a meet and greet, they can access the property using a key safe, with instructions and key safe code posted to them at least two weeks prior to holiday.
* There is no loop system, however it is anticipated the TV and radio can be played at full volume without causing disturbance as this is a detached property Any requirement for visual or hearing assistance should be discussed with us to see how we can help.
* Information on who to contact during your stay in the event of an enquiry and in an emergency is available in the villa. There is also a 24 hour security service at The Bay.

**Public Areas – Entrance Hall, Stairs and Landing**

The entrance hall has level access. There is a set of low level coat hooks and all light switches and heating thermostats are at a low height. There is a wheelchair charging point, a staircase, a through floor lift and doors to the ground floor bedroom, ground floor en-suite wet room and to the open plan lounge and kitchen area.

There is a fuse box in the hall and there is a mains wired smoke alarm linked to the smoke alarms in all rooms.

There is a through floor lift giving access from the ground to first floor of the property. There is a handrail on the inside door of the lift. There is a push button on a display panel in the lift for access to both floors. The lift door will not open until it has reached its destination.

The stairs climb in a curved shape to the top landing. The stairway is lit top and bottom with two way switching and there is a skylight window providing light on the stairs.

The first floor corridor is a wide hallway with doors leading to four bedrooms and the family bathroom and the door to the lift. There is also a locked storage cupboard with access only to staff.

**Kitchen and Lounge Area**

The kitchen and lounge area are open plan. There is level access with a 3” threshold to clear from the wood flooring in the lounge area to the high quality non slip flooring in the kitchen area.

The kitchen has fitted cupboards with a built in oven, induction hob, washing machine and dishwasher. As well as a standard height sink and draining board, there is a low level worktop with a sink and portable induction hob. There are no cupboards fitted under this worktop, to assist with access by wheelchair users. Equipment in the kitchen includes a microwave, toaster, kettle, blender, substantial amounts of crockery, oven ware and kitchen utensils. There are two dining tables and eight chairs.

There are three settees in the lounge area and one electric reclining chair. There is a coffee table and two side tables. There is a TV and DVD player on a wooden display unit with a small selection of DVDs. There is also a large wooden sideboard. There is a mobile hoist on charge at the far corner of the lounge. There is a small built in cupboard in the lounge, where the hoover, travel cot and high chair are stored. There are 5 patio bi-fold doors leading to a patio area and rear garden.

**Profile Bedroom 1**

The ground floor profile bedroom has level access, with ceiling tracking and a hoist leading to an en-suite wet room. Guests are asked to provide their own personal slings for use on the hoist. Light switches are at a low height and the bedside table lamp is touch sensitive. The bed is an electric profiling bed with adjustable side panels. There are two bedside tables, one 3 drawer chest and a wardrobe. The walls are coloured cream with white woodwork. There is a wall mounted TV with remote. There is a DB Radio. There is wood flooring in the bedroom with no carpets or rugs, to assist with mobility issues.

**Profile En-suite Wet room 1**

The ground floor profile en-suite wet room has level access. There is ceiling tracking leading from the bedroom to the shower table, sink and toilet seat. There is also adjustable handrails at the toilet seat. There are grab rails at the door, at the shower and at the sink. The flooring is of high quality non slip material.

**Profile Bedroom 2**

The first floor profile bedroom is level access, with ceiling tracking and a hoist leading to an en-suite wet room. Guests are asked to provide their own personal slings for use on the hoist. Light switches are at a low height and the bedside table lamp is touch sensitive. The bed is an electric profiling bed with adjustable side panels. There are two bedside tables, one 5 drawer chest and a wardrobe fitted with a low rail. There is a wall mounted TV with remote. There is a DB Radio. There is wood flooring in the bedroom with no carpets or rugs, to assist with mobility issues. There is a patio door leading to a veranda.

**Profile En-suite Wet room 2**

The first floor profile en-suite wet room has level access. There is ceiling tracking leading from the bedroom to the shower table, sink and toilet seat. There is also adjustable handrails at the toilet seat. There are grab rails at the door, at the shower and at the sink. The flooring is of high quality non slip material.

**Family Bathroom**

There is level access. There are no handrails in the bathroom and the shower can only be accessed by stepping into the bath

**Twin Bedroom**

There is level access. The floor of the bedroom is carpeted. There is a wall mounted TV with remote. There is a DB Radio. There are two single beds, two bedside tables with lamps, two mirrors and a 6 drawer wide chest. There is a built in wardrobe with high rail and high shelf for additional storage.

**Double Bedroom**

There is level access. The floor of the bedroom is carpeted. There is a wall mounted TV with remote, an IPod Docking Station with speakers and a DB Radio. There is a large fitted wardrobe with a high clothes rail and high shelf for storage. The double bed in this bedroom occupies a substantial amount of floor space, giving limited wheelchair access in the bedroom.

**Hide-away Bedroom**

There is level access. The floor of the bedroom is carpeted. There is a wall mounted TV with remote. There is a DB Radio. There is one single bed, with one hideaway bed underneath. There is one bedside table with lamp with one mirror. There is a wardrobe with high rail and drawer at the bottom of the wardrobe. There is a small built in cupboard for additional storage.

**Rear Garden**

The patio doors to the rear garden has a 5” threshold to clear. There is a paving area with garden table and chairs. There is a grassed area and borders with shrubs. There is a gate at the end of the garden leading to moorland.

**Front Garden**

In addition to the two disabled parking bays, there is an additional paved parking space. The garden consists mainly of paths and borders with shrubs.

**Contact Information**

Address Bempton Holiday Villa, The Bay, 9 Green Close, Moor Road, Filey YO14 9GQ

Telephone: 08456 050371

Email: bemptonholidays@wilfward.org.uk

Website: [www.bemptonholidays.co.uk](http://www.bemptonholidays.co.uk)

Hours of Operation: 09.00 to 17.00